



CLIENT CHARTER

Atomic Energy Licensing Board
Ministry of Science, Technology and Innovation,
Batu 24, Jalan Dengkil, 43800 Dengkil, Selangor,
MALAYSIA
Tel: 603-89225888 Fax: 603-89223685



License Application

No.	Class	New	Renewal	Amendment
1.	A (Radioactive material)	10 days	10 days	10 days
2.	A (Milling of Radioactive material)	7 months	4 months	6 months
3.	C (Nuclear material)	10 days	10 days	10 days
4.	H	7 months	3 months	3 months

Approvals Application (Permit)

No.	Approvals (Permit)	Period
1.	Import and export of radioactive materials, irradiating apparatus or nuclear materials	1 week
2.	Transit of nuclear materials	1 week
3.	Design of radioactive material store and exposure room	2 weeks
4.	Recruitment and termination of radiation workers	2 weeks
5.	Accreditation as operator, supervisor or radiation protection officer	1 month
6.	To carry out industrial radiography work in public area	2 weeks
7.	Loan of radioactive material, irradiating apparatus or radiation worker	2 weeks
8.	Installation, testing or commissioning of irradiating apparatus	2 weeks

Legal Action

No.	Actions	Period
1.	Completion for any enforcement actions (Investigation and prosecution)	6 months
2.	Investigation on any complaints regarding the atomic energy activities	Will start within 24 hours
3.	Feedback to complainant on investigation result	2 weeks

Public Complaints

For any complaints regarding to the Client's Charter, kindly contact the Director General

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